

JOHN GOLIASH

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SUMMARY

Data analyst with 10+ years turning ERP, operational, and client data into accurate, recurring reports, including about six years in manufacturing and 5+ years at a distributor. Builds reports and KPI tracking for inventory accuracy, stock levels and backorders, open orders and on-time shipping, and job status from JobBOSS, Infor, and Sage data. Validates and reconciles data before anyone acts on it, and explains results plainly to non-technical users.

EXPERIENCE

IT Director, *AFC Industries (furniture manufacturing), Berwick, PA* Mar 2022 - Jan 2026

- Built reports from JobBOSS ERP and Infor data on production and job status (including late jobs), inventory and materials, and orders and shipping, used by plant leadership, production supervisors, and purchasing.
- Administered JobBOSS ERP and Infor SalesLogix CRM, maintaining data integrity for daily plant operations.
- Implemented NAS-based backups and Ubiquiti/Cisco networks with Starlink backup connectivity; reported status to plant leadership, managed support through a ticketing system, and mentored staff.

Data Operations Report Administrator, *English Riding Supply, Scranton, PA* Mar 2021 - Present
Equestrian products distributor; full-time until March 2022, part-time since.

- Build and maintain automated reports from Sage data in Crystal Reports, Excel, and Access for inventory and stock, orders and shipping, purchasing and vendors, and sales and marketing, including reports used by warehouse and shipping staff.
- Sustain Knowledge Sync, which sends 10+ automated reports daily, replacing one-off requests with recurring reports.
- Reconcile physical inventory counts against Sage; work with barcode scanner systems and shipping data from UPS WorldShip, FedEx Ship Manager, and LTL freight carriers.
- Maintain pricing, inventory, customer, and content data in Sage and the B2B web portal; provide local IT support.

Data Analyst / IT, *Deluxe Building Solutions (modular construction startup, now closed), Berwick, PA* May 2018 - Aug 2020

- Developed data and analytics solutions for modular manufacturing, supply chain, and CAD software; collaborated with software development on database initiatives.
- Built spreadsheets and operating procedures from scratch; tested new software company-wide before rollout.
- Administered Active Directory, cloud file permissions, and the Ubiquiti network; fixed IT issues on the factory floor.

Senior Systems Analyst, *Aon, Hammonton, NJ* Jun 2016 - May 2018

- Promoted after Aon acquired Univers; imported and exported client census, coverage, and deduction data in pre-approved formats and gathered benefit plan details with account management.
- Investigated HR data-quality issues when client files arrived in inconsistent formats; applied Aon's file-creator and post-file procedures to cleanse and reprocess the data.
- Built SQL-based reports and extracts in Access (queries, VBA, forms) and SQL Server for sales and marketing reporting; partnered with developers on enrollment-team fixes that improved efficiency and accuracy.

Systems Analyst (Data Analyst), *Univers Workplace Solutions (acquired by Aon), Hammonton, NJ* Jun 2008 - Jun 2016

- Managed end-to-end client data import/export: validated, cleansed, and reconciled data for accurate transfers.
- Built reports and queries in Access and SQL Server; troubleshooted data discrepancies with clients and internal teams.

PROJECT

Self-Hosted AI Agent, *personal home server* 2026

- Run an AI agent in an Ubuntu container on a Proxmox home server (Tailscale VPN only), connected to an LLM API.

SKILLS

Reporting and analysis: Crystal Reports, Microsoft Excel (pivot tables, VLOOKUP/XLOOKUP, macros/VBA), KPI and operational reporting, data validation and reconciliation, data import/export and cleansing, process improvement

Inventory and shipping: Physical inventory reconciliation, inventory accuracy, stock levels and backorders, open orders and on-time shipping, barcode scanners, UPS WorldShip, FedEx Ship Manager, LTL freight

Data and ERP: SQL Server, Access (queries, VBA, forms), JobBOSS ERP, Infor SalesLogix CRM, Sage, Knowledge Sync

Tools and systems: Power BI (learning), Microsoft Copilot, ChatGPT, self-hosted LLM tools, Windows Server / Active Directory, Ubiquiti and Cisco networking, Proxmox / Linux

EDUCATION

B.S., Computer Engineering Technology, Northeastern University, Boston, MA

CompTIA A+ certification training (hardware, software, networking, security), Tampa, FL